

**CMT Scorecard Social Services**

Performance Against Target

Well below | Just below | On or above

**Adult Services PIs**

Period	Title	Actual	Target	Intervention	RAG	Result 12 Months Ago	Comment
Jun 15	Adult Services - Number of adults waiting for an assessment outside of the timescale (28 days)	96.00	70.00	105.00	↑	106	96 Service Users
Jun 15	Adult Services - The % of assessments started on time	78.90	85.00	75.00	↑	81.6	4462/5652
Jun 15	SCA/001 DTOC - The Rate of DTOC for social care reasons aged 75 plus	2.23	8.00	11.00	-	8.78	Caerphilly now the highest improvement change in Wales in 2014-15 and was in the upper medium quartile.
Jun 15	SCA/002a The rate of older people supported in the community aged 65 or over	107.16	125.00	135.00	-	116.84	3411/31831
Jun 15	SCA/002b The rate of older people supported in care homes aged 65 or over	16.40	21.00	22.50	-	16.96	522/31831
Jun 15	SCA/007 The percentage of clients whose care plans should have been reviewed that were reviewed during the year	89.80	95.00	83.00	↑	93.5	1868/2081. The average across Wales in 2014-15 was 80%. Caerphilly is in the upper quartile.
Jun 15	SCA/018a - The percentage of adult carers who were offered an assessment	85.50	90.00	79.00	↑	89.54	324/379. The average across Wales in 2014-15 was just below 90%. Caerphilly was in the lower quartile.
Jun 15	SCA/019 - % Of adult protection referrals completed where the risk has been managed	88.30	90.00	80.00	↑	85	279/316

APPENDIX 2



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## Childrens Services PIs

Period	Title	Actual	Target	Intervention	RAG	Result 12 Months Ago	Comment
Jun 15	SCC/002 % of LAC with one or more changes of school	1.50	13.70	15.00	Well below	0	3/204
Jun 15	SCC/004 % of LAC who have had more than 3 placements during the year	1.10	10.00	12.00	Well below	1.4	3/283. On average 9% of children looked after experienced 3 or more placements in 2014-15.
Jun 15	SCC/011b % assessments - child seen alone by Social Worker	31.10	40.00	36.00	Well below	45.1	117/376 - Includes Pilot assessments. SWs completed 244 assessments and saw 117 children/young people alone - 117/244 *100 = 48%.
Q1 15/16	SCC/025 % of statutory visits to LAC due in the year that took place	85.20	90.00	80.00	Just below	96.6	The average across Wales in 2014-15 was 44.8%. Caerphilly was in the lower quartile.
Jun 15	SCC/030a % of young carers who were assessed	100.00	95.00	76.40	Well below	100	Barnardo's Data 13/13
Jun 15	SCC/033d % of former LAC in contact at age of 19	100.00	100.00	90.00	Well below	100	Result - 4/4. Performance is amongst the best in Wales.
Jun 15	SCC/033e % of former LAC in suitable accommodation at 19	100.00	95.00	85.40	Just below	100	Result - 4/4
Jun 15	SCC/033f % of former LAC in educ/training/employment at 19	75.00	50.00	40.00	Just below	62.5	Result - 3/4
2015/16	SCC/037 Average external qualifications points score for LAC		200.00	158.00		322	Annual Indicator. Caerphilly is in the top quartile for 2014-15.
Jun 15	SCC/041a % of eligible children that have pathway plans	100.00	100.00	89.00	Well below	100	110/110
Jun 15	SCC/045 The percentage of reviews of looked after children, children on the Child Protection Register and children in need carried out in line with the statutory timetable	91.70	87.00	78.30	Just below	95.5	488/532. The average across Wales in 2014-15 was 89%. Caerphilly was in the upper quartile.





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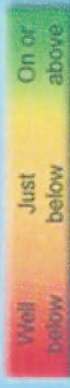
**Public Protection**

Period	Title	Actual	Target	Intervention	RAG	Result 12 Months Ago	Comment
Q1 15/16	Overall client satisfaction receipt of a very good survey result for Registrars [Qtly accum - Year to date]	100.00	95.00	90.00	+	100	For Birth Registration 100% stated Very Good with 70% stating Excellent. For Death Registration 100% stated Very Good with 88% stating Excellent. For Marriage Ceremonies 100% stated Excellent. For other services 100% stated Excellent
Q1 15/16	The percentage of food establishments which are broadly compliant with food hygiene standards [Qtly accum - Year to date]	94.00	85.00	75.00	+	91	Across Wales 94.2% of food establishments were broadly compliant in 2014-15.
Q1 15/16	The percentage of high risk businesses that were liable to a programmed inspection that were inspected for Food Hygiene [Qtly accum - Year to date]	15.00	17.00	15.00	-	14	Monitored quarterly and accumulative. Inspection numbers are weighted until the end of the year.
Q1 15/16	The percentage of high risk businesses that were liable to a programmed inspection that were inspected for Health and Safety [Qtly accum - Year to date]	0.00	7.00	6.00	-	7	High risk inspection numbers are weighted to the next quarters.
Q1 15/16	The percentage of significant breaches that were rectified by intervention for Animal Health [Qtly accum - Year to date]	75.00	95.00	90.00	-	100	The 25% of significant breaches not rectified relate to one premise. Work is ongoing to secure compliance
Q1 15/16	The percentage of significant breaches that were rectified by intervention for Trading Standards [Qtly accum - Year to date]	80.00	50.00	40.00	+	93	
Q1 15/16	The percentage of these high risk businesses that were liable to a programmed inspection or alternative inspection activity that were inspected subject to alternative enforcement activity for Animal Health [Qtly accum - Year to date]	12.50	25.00	10.00	+	0	Total no. is small over 12 months targets will easily be met
Q1 15/16	The percentage of these high risk businesses that were liable to a programmed inspection or alternative inspection activity that were inspected subject to alternative enforcement activity for Trading Standards [Qtly accum - Year to date]	22.50	22.50	10.00	+	11	



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## Public Protection

Period	Title	Actual	Target	Intervention	RAG	Result 12 Months Ago	Comment
Q1 15/16	ASB Drop-off rate between strike 1 and 4 intervention stage of the ASB process [Qty]	100.00	99.00	90.00	+	100	There were a total of: Strike 1 = 111, Strike 2 = 44, Strike 3 = 13, Strike 4 = 0, Referrals made during quarter one.
Q1 15/16	Number of enforcement actions issued for Dog Fouling [Qtylly accum - Year to date]	17.00	15.00	13.00	+	22	numbers restricted one officer on long term sick
Q1 15/16	Number of enforcement actions issued for litter [Qtylly accum - Year to date]	55.00	90.00	70.00	-	117	figure down one officer off on long term sick
Q1 15/16	Number of under age test purchases undertaken for Alcohol Purchases [Qtylly accum - Year to date]	3.00	10.00	5.00	-	4	Lack of intelligence re sales at present so only small number of attempts. Intelligence gathering exercise underway. Legislation requires intel before test purchase can be undertaken
Q1 15/16	Response rates to Pest and Straying Animal Control service requests [Qtylly]	98.61	99.00	96.00	-	98	officer on long term sick plus retirement and non replacement of one officer
Q1 15/16	Total Number of Community Safety Wardens visits to hotspot locations within Caerphilly County Borough [Qtylly accum - Year to date]	1204.00	1100.00	1000.00	+	1381	There were a total of 1,204 visits to hotspot locations by Community Safety Wardens during quarter one.





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**Social Services**

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## Public Protection

Period	Title	Actual	Target	Intervention	RAG	Result 12 Months Ago	Comment
Q1 15/16	Number of childcare settings in Healthy Early Years Scheme (schools) [Qty accum - Year to date]	48.00	55.00	45.00	↓	41	There are currently 48 settings recruited on to the scheme. Of these there are: 25 settings in Phase 1, 8 settings in Phase 2 and 15 settings in Phase 3. There are also 7 settings on the waiting list.
Q1 15/16	Primary Free Meals Uptake (Qty accum - Year to date)	66.33	70.00	67.00	↓	67.81	Free meal figures are down slightly however not all figures are in for this period will update as soon as they are.
Q1 15/16	Primary Paid Meals Uptake (Qty accum - Year to date)	32.60	32.00	27.00	↑	31.80	Paid meal uptake is lower in period 1 because of school trips and holidays but figures are up compared with the same period last year.
Q1 15/16	Secondary Free Meals Uptake (Qty accum - Year to date)	62.58	64.00	55.00	↓	61.32	Free school meals are expected to be lower in period 1 due to holidays and school trips however the figures are comparable to the same period last year.
Q1 15/16	Secondary Paid Meal Uptake (Qty accum - Year to date)	38.73	45.00	35.00	↓	41.01	Paid meal uptake is expected to be lower in period 1 due to holidays and school trips.

APPENDIX 2

